

Settembre 2021

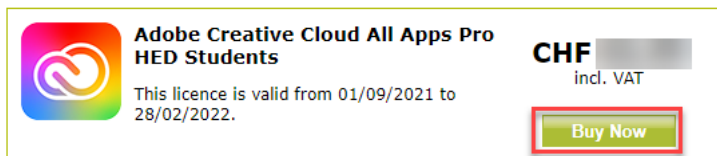
## Adobe Creative Cloud All Apps Pro HED Student Licensing

### Guida all'accordo quadro Adobe ETLA a SWITCH

-Le foto mostrate sono esempi. Le immagini possono differire dal processo di acquisto reale.-

#### 1. articolo nel carrello

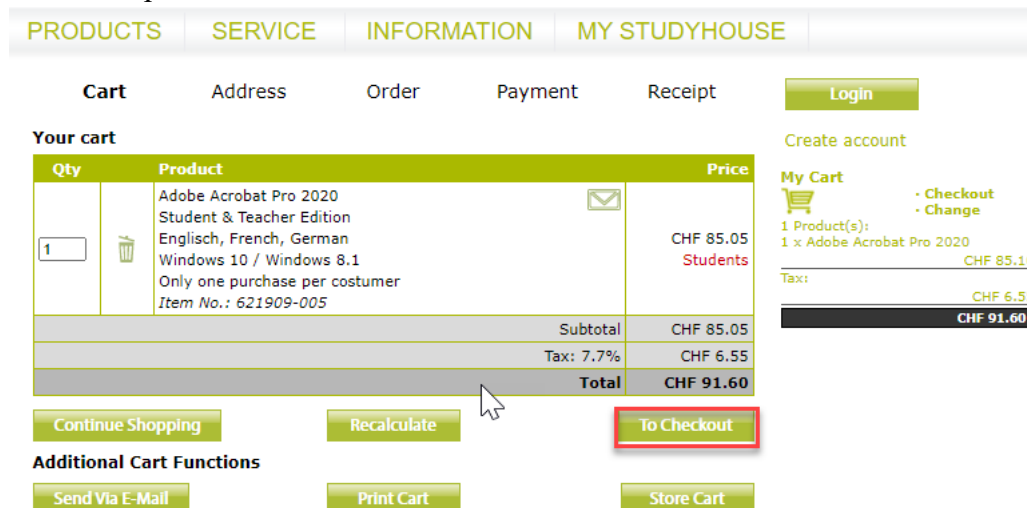
Aggiungi l'articolo desiderato al carrello di [www.studyhouse.ch/SWITCHstudenthub](http://www.studyhouse.ch/SWITCHstudenthub) cliccando sul pulsante "Acquista".



**Adobe Creative Cloud All Apps Pro HED Students**  
 This licence is valid from 01/09/2021 to 28/02/2022.  
 CHF [redacted] incl. VAT  
 Buy Now

#### 2. alla cassa

Clicca sul pulsante "Ordina" nel carrello.



PRODUCTS SERVICE INFORMATION MY STUDYHOUSE

Cart Address Order Payment Receipt Login

Your cart

Qty	Product	Price
1	Adobe Acrobat Pro 2020 Student & Teacher Edition Englisch, French, German Windows 10 / Windows 8.1 Only one purchase per customer Item No.: 621909-005	CHF 85.05 <b>Students</b>
Subtotal		CHF 85.05
Tax: 7.7%		CHF 6.55
<b>Total</b>		<b>CHF 91.60</b>

Continue Shopping Recalculate **To Checkout**

Additional Cart Functions

Send Via E-Mail Print Cart Store Cart

Create account

My Cart  
 - Checkout  
 - Change

1 Product(s):  
 1 x Adobe Acrobat Pro 2020 CHF 85.10  
 Tax: CHF 6.55  
**CHF 91.60**

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### 3. la connessione al portale tramite Shibboleth

Inserisci il nome del complesso industriale nel campo di inserimento e seleziona il complesso cliccando su di esso. Potete anche visualizzare una lista completa di installazioni usando "\*". Poi seleziona la struttura desiderata.

PRODUCTS SERVICE INFORMATION MY STUDYHOUS

**Login**  
Here you can log on to the store if you already have a customer account.  
Please fill in all fields below.  
If you do not find your institution in the list, please select a general entry.

Institution

Login

PRODUCTS SERVICE INFORMATION MY STUDYHOUS

**Login**  
Here you can log on to the store if you already have a customer account.  
Please fill in all fields below.  
If you do not find your institution in the list, please select a general entry.

Institution

- Bern University Hospital
- Bern University of Applied Sciences
- CERN - European Organization for Nuclear Research
- CPLN - Centre professionnel du Littoral neuchâtelois
- CSEM - Centre Suisse d'Electronique et Microtechnique SA
- Centre hospitalier universitaire vaudois

### 4. Registrazione senza Shibboleth

Se la vostra istituzione non supporta la registrazione tramite Shibboleth/SWITCH AAI, dovete prima creare un account cliente tramite "[Create account](#)":

<https://www.studyhouse.ch/cgi-bin/pages/login?mode=register>.

Per farlo, seleziona "Studente" come tuo stato, poi compila il modulo di registrazione come descritto al punto 6 e inviati il tuo attuale record di studio usando la funzione di upload. Dopo la verifica della prova di studio, sarete ammessi al Collegio. Si prega di notare che la verifica della prova di studio può richiedere fino a due giorni lavorativi.

PRODUCTS SERVICE INFORMATION MY STUDYHOUS

**Login**  
Here you can log on to the store if you already have a customer account.  
Please fill in all fields below.  
If you do not find your institution in the list, please select a general entry.

Institution

Status

- Please select your status
- Student
- Private Use

### 5. Accedere con SWITCH edu-ID o SWITCH AAI (ad esempio con SWITCH edu-ID)


Inserisci l'indirizzo e-mail e la password.



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# SWITCH edu-ID

Help EN ▾


Log in to: asknet AG Serviceprovider 

**i** The University of Basel uses the SWITCH edu-ID for the login. For more information, please visit the [website of the IT Services](#) of the University of Basel.

**Service description:**  
Service Provider der asknet AG in Karlsruhe zur Anbindung der Softwareportale im Bereich Forschung und Lehre

SWITCH edu-ID

E-mail:

Password:  

[Forgot password?](#)  
[Options for personal data protection](#)

SWITCH

[About](#) / [Terms of Use](#) / [Legal Notice](#) / [Imprint](#)



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## 6. chiudere la formazione del conto

Inserisci i dati richiesti che non sono stati trasferiti tramite single sign-on.

<b>PRODUCTS</b>	<b>SERVICE</b>	<b>INFORMATION</b>	<b>MY STUDYHOUSE</b>	
<b>Cart</b>	<b>Address</b>	Order	Payment	Receipt

**Your registration**

We need your complete address for registering you as a licensee for download versions or mail the order to you.

The fields marked with an asterisk (\*) are mandatory.

**Your personal data**

<b>First Name:</b>	<input type="text"/>
<b>Last Name:</b>	<input type="text"/>
<b>Address:</b>	<input type="text"/>
<b>Home Address:</b>	<input type="text"/>

**Your address**

<b>Street: *</b>	<input type="text"/>
<b>PO Box:</b>	<input type="text"/>
<b>ZIP: *</b>	<input type="text"/>
<b>City: *</b>	<input type="text"/>
<b>Country: *</b>	Schweiz

**Your contact data**

<b>Phone No.: *</b>	<input type="text"/>
<b>Fax No.:</b>	<input type="text"/>

**Your Login Data**

Please choose a login name (at least 4 characters).  
The password has to consist of at least 10 characters. Respectively at least 1 character has to be a number, an uppercase character and a lowercase character.  
Consecutive repetitions of characters are not allowed.

<b>Login: *</b>	<input type="text"/>
<b>Password: *</b>	<input type="text"/>
<b>Repetition: *</b>	<input type="text"/>

**Your Newsletters**

Exklusive for our asknet customers: Register for our newsletters by clicking the checkbox.

<input type="checkbox"/> Newsletter for Students - selected software for students
---

Continue

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## 7. Controllo del carrello con selezione del metodo di pagamento


Se necessario, è anche possibile inserire un altro indirizzo di consegna in questa fase.

PRODUCTS	SERVICE	INFORMATION	MY STUDYHOUSE
----------	---------	-------------	---------------



**Cart**    **Address**    **Order**    Payment    Receipt

[Continue shopping](#)









Please check your order details and change them if necessary.

Qty	Product	Price
1	<b>Adobe Acrobat Pro 2020</b>  Student & Teacher Edition Englisch, French, German Windows 10 / Windows 8.1 Only one purchase per customer Item No.: 621909-005	CHF 85.05 <b>Students</b>
Shipping :		CHF 0.00
Tax 7.7% :		CHF 6.55
<b>Gross</b>		<b>CHF 91.60</b>

[Change](#)

Billing address	Shipping address
	

[Change](#)
[Change](#)

Payment methods	
<input checked="" type="radio"/>  <b>VISA</b> VISA	<input type="radio"/>  <b>MasterCard</b>
<input type="radio"/>  <b>American Express</b>	<input type="radio"/>  <b>Payment in advance</b>
<input type="radio"/>  <b>PayPal</b>	<input type="radio"/>  <b>PostFinance Card</b>
<input type="radio"/>  <b>Sofort</b>	<input type="radio"/>  <b>PostFinance E-Finance</b>

Additional Information	
Invoice description (e.g. order number, orderer):	<input type="text"/>
Information for studyhouse.ch (e.g. serial number for updates):	<input type="text"/>

By placing your orders you agree to our [General Terms and Conditions](#).  
 Please note also your [Right of Withdrawal](#) and our [Data Protection Declaration](#).

Accept our General Terms and Conditions and your awareness of your Right of Withdrawal by clicking the appropriate boxes.

<input type="checkbox"/>	<b>I hereby accept the General Terms and Conditions</b>
<input type="checkbox"/>	<b>I have read the information regarding the exercise and expiration of the Right of Withdrawal and confirm that I am in agreement</b>

[Continue](#)



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## 8. Processo di pagamento

L'illustrazione mostra il processo di pagamento con carta di credito. Se usa Paypal, Sofort o Post Finance, troverà ulteriori passi sulle pagine dei fornitori di servizi di pagamento.

PRODUCTS	SERVICE	INFORMATION	MY STUDYHOUSE
----------	---------	-------------	---------------

### Payment

Qty	Product	Price
1	<b>Adobe Acrobat Pro 2020</b> Student & Teacher Edition Englisch, French, German Windows 10 / Windows 8.1 Only one purchase per customer <i>Item No.: 621909-005</i>	CHF 85.05 <b>Students</b>
Shipping :		CHF 0.00
Tax 7.7% :		CHF 6.55
<b>Gross</b>		<b>CHF 91.60</b>

If your shipping address is outside the European Union, customs and import tax may apply.

**VISA** Credit Card Information

Card Number ---

Valid until -

Cardholder name

CVV2 / CVC2 Security Code  [\[CVV2/CVC2 Information\]](#)

**Pay now**

Your payment is handled by our payment provider **Global Collect**.  
You may see the name 'ASKNET-SHOPS.COM' or 'Global Collect' on your credit card or bank statement.

You are logged in as  
Name:   
Customer No.: **110246825**  
Status: **Student**

**Logout**

**My Cart**  
- Checkout  
- Change  
1 Product(s):  
1 x Adobe Acrobat Pro 2020  
CHF 85.10  
Tax: CHF 6.55  
**CHF 91.60**



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## 9. conferma


PRODUCTS	SERVICE	INFORMATION	MY STUDYHOUSE
----------	---------	-------------	---------------

Cart    Address    Order    Payment    **Receipt**


Your order is now confirmed.

**Thank you for your order.**  
**Order ID 103243423 :**

Qty	Product	Price
1	asknet IBM SPSS Statistics Client 23.0 Base StudyPack  14 days testing Multilingual Windows / Mac OS X / Linux No user support Item No.: 387494-005	CHF 0.00 <b>Students</b>
Shipping :		CHF 0.00
Tax 7.7% :		CHF 0.00
<b>Gross</b>		<b>CHF 0.00</b>

You are logged in as  
 Name:   
 Customer No.:  
**110246825**  
 Status:  
**Student**

[Logout](#)

**My Cart**  
 [Checkout](#)  
[Change](#)  
**No articles selected**  
**CHF 0.00**

Your downloads are ready for you at [My orders](#)

Futhermore you will receive an e-mail including an order confirmation and if applicable serial numbers or license keys required for the installation of the purchased software.

If you still have questions about your order, please contact us.





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### 10. ulteriore conferma dell'ordine via e-mail

```

*****
studyhouse.ch Bestellung
*****
Bestellnummer: 103234289
Bestelldatum: 06.06.2021
Kundennummer: 110431061
Bezahlmethode: PayPal

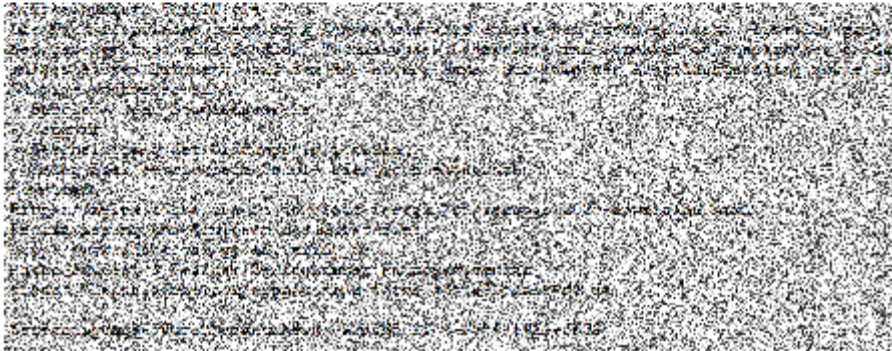
```

```

*****
Artikel                               Ans.      Preis
-----
Adobe Acrobat Pro 2020
Student & Teacher Edition
Lizenzschlüssel
Deutsch, Englisch, Französisch

```

Nur 1 Artikel je Kunde bestellbar  
 macOS 11.0 / macOS 10.15 / macOS 10.14



```

-----
Ausgleichsposition                     1          CHF 0.04

```

Gebühr

-  
Artikelnummer: 274694-001

```

-----
Versandkosten:    CHF 0.00
Zwischensumme:   CHF 86.45
MwSt:             CHF 6.66
-----
Summe:           CHF 93.15

```

```

*****
Rechnungsadresse:

```



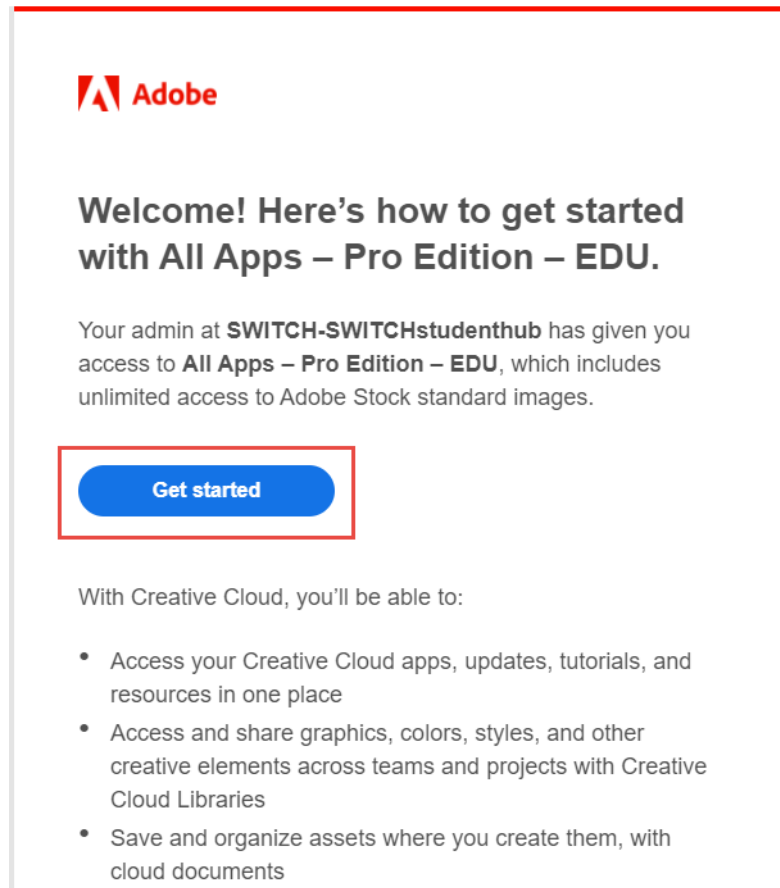


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### 11. Ricezione dell'e-mail di benvenuto da Adobe

All'utente è stato assegnato Adobe Creative Cloud All Apps Pro HED. La casella Start Now ti reindirizza alla pagina di autenticazione di Adobe.

Riceverai questa e-mail entro e non oltre tre giorni lavorativi dal ricevimento del tuo ordine.



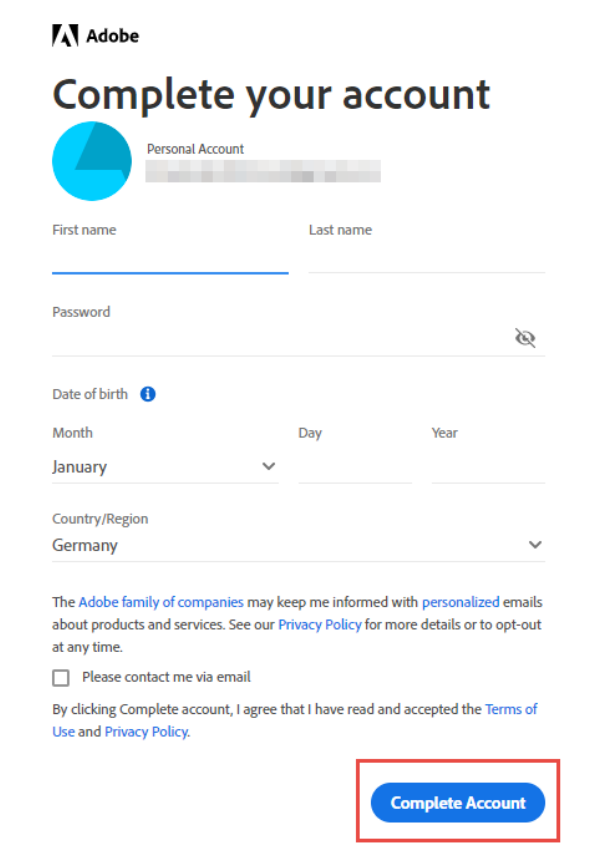
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## 12. registrarsi/accedere a Adobe

Il passo successivo dipende se l'utente ha già un account con Adobe con l'indirizzo e-mail che è stato fornito al momento dell'acquisto.

### 12a. Se non hai ancora un account Adobe

Completa l'account. L'indirizzo e-mail è già compilato. L'inserimento di un nome e cognome, una data di nascita e la password sono obbligatori.

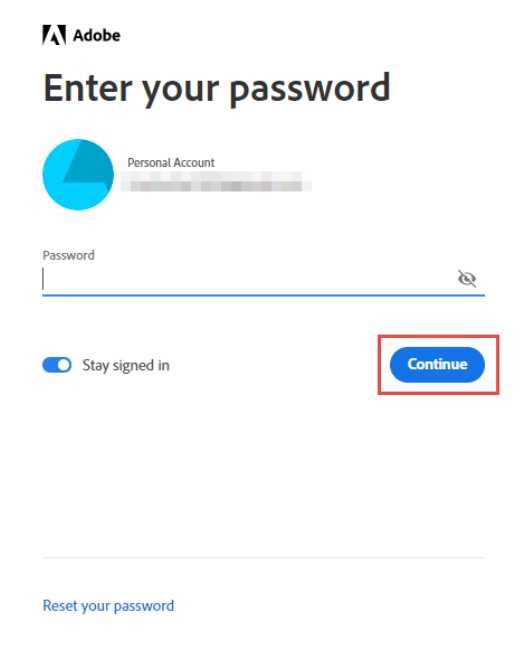


The screenshot shows the Adobe 'Complete your account' form. At the top left is the Adobe logo. The main heading is 'Complete your account'. Below it is a blue circular profile picture placeholder and the text 'Personal Account' followed by a blurred email address. The form contains several input fields: 'First name' and 'Last name' (two separate text boxes), 'Password' (a text box with a visibility toggle icon), 'Date of birth' (a section with a help icon and three dropdown menus for 'Month', 'Day', and 'Year', with 'January' selected in the month dropdown), and 'Country/Region' (a dropdown menu with 'Germany' selected). Below the form is a checkbox labeled 'Please contact me via email' which is unchecked. A line of text states: 'By clicking Complete account, I agree that I have read and accepted the [Terms of Use](#) and [Privacy Policy](#).' At the bottom right, there is a blue button labeled 'Complete Account' which is highlighted with a red rectangular border.

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## 12b. Se hai già un account Adobe

Autenticazione dell'account già esistente inserendo la password corrispondente.



Adobe

### Enter your password

Personal Account

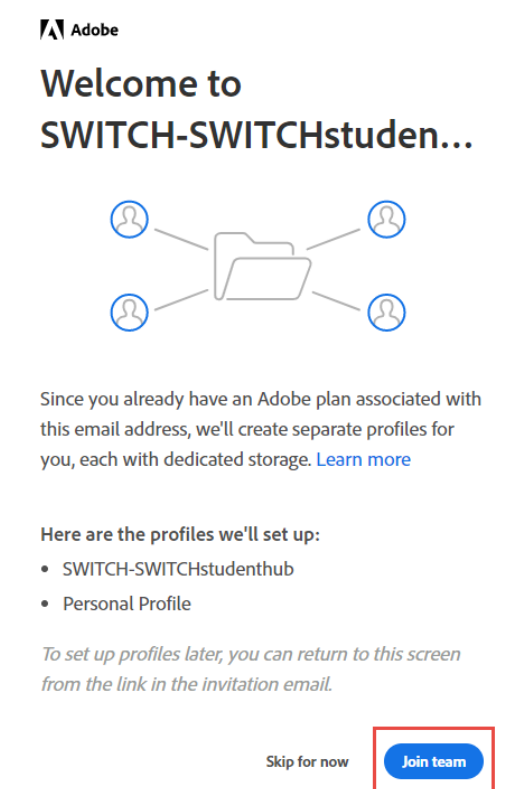
Password

Stay signed in

[Continue](#)

[Reset your password](#)

Il vostro account deve poi essere associato a SWITCHstudenthub.



Adobe

### Welcome to SWITCH-SWITCHstudenthub...

Since you already have an Adobe plan associated with this email address, we'll create separate profiles for you, each with dedicated storage. [Learn more](#)

Here are the profiles we'll set up:

- SWITCH-SWITCHstudenthub
- Personal Profile

*To set up profiles later, you can return to this screen from the link in the invitation email.*

Skip for now [Join team](#)

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E il profilo aziendale appena stabilito deve essere confermato ancora una volta.

## Where to find your existing content



The plan provided by your organization will be available in your business profile. The existing content you have stored in Adobe cloud storage will be available in your Personal Profile. Once your profiles are set up, you'll be able to move content between them at any time. [Learn more](#)

Continue

D'ora in poi, sotto l'indirizzo e-mail esistente verranno mantenuti due diversi profili Adobe. Da un lato il profilo personale e dall'altro un profilo aziendale associato a SWITCHstudenthub.

Ogni volta che l'utente effettua il login con questo indirizzo e-mail, gli viene chiesto di scegliere con quale dei due profili desidera effettuare il login.

Per poter utilizzare l'Adobe Creative Cloud All Apps Pro HED acquistato su studyhouse.ch, a questo punto deve essere selezionato il profilo **SWITCH-SWITCHstudenthub**.

## Select a profile to sign in

Email address

████████████████████



SWITCH-SWITCHstudenthub



Personal Profile

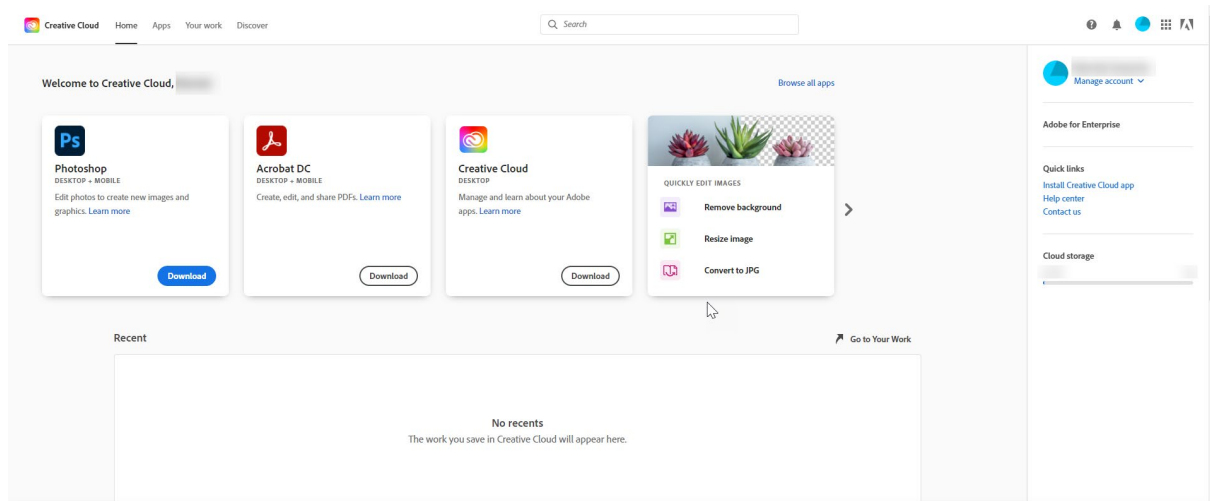


[Sign in to a different account](#)



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### 13. reindirizzamento e accesso ad Adobe Creative Cloud All Apps Pro HED



asknet Solutions AG  
Via Vincenz-Prießnitz 3  
D-76131 Karlsruhe



La tua persona di contatto: Kai Hirth  
Telefono 084 866 25 77 (CHF 0.08/min. da una linea fissa svizzera)

[service.swiss@asknet.ch](mailto:service.swiss@asknet.ch)

Consiglio di amministrazione: Christian Herkel (CEO + Presidente del Consiglio di amministrazione)  
Presidente del Consiglio di sorveglianza: Jakub Kokoszka  
Tribunale locale di Mannheim: HRB 108713