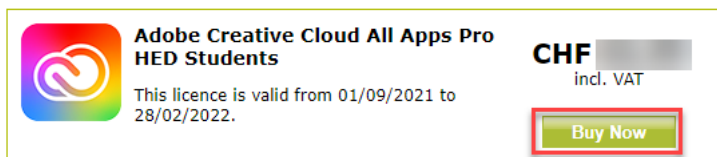September 2021

Adobe Creative Cloud All Apps Pro HED Student Licensing Guide from the Adobe ETLA Master Agreement at SWITCH.

- The pictures shown serve as examples. The pictures may differ compared to the actual procurement process. -
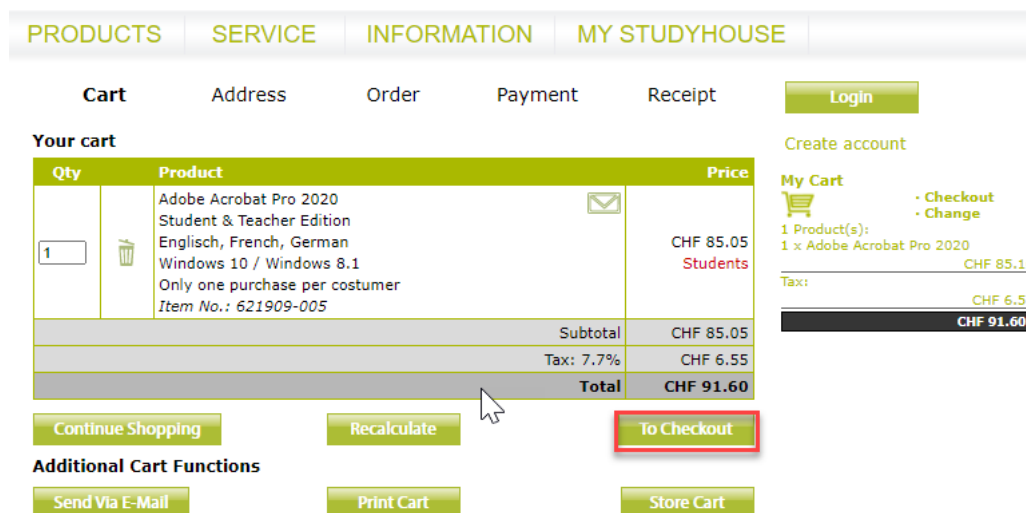
1. article in the shopping cart

Add the desired item to the shopping cart at www.studyhouse.ch/SWITCHstudenthub by clicking on the "Buy" button.

2. to the cash desk

Click on the "Checkout" button in the shopping cart.

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3. to the portal login via Shibboleth

Write the name of the facility in the input field and select the facility by clicking on it. Alternatively, a complete list of facilities can be displayed using "*". Then select the desired facility.
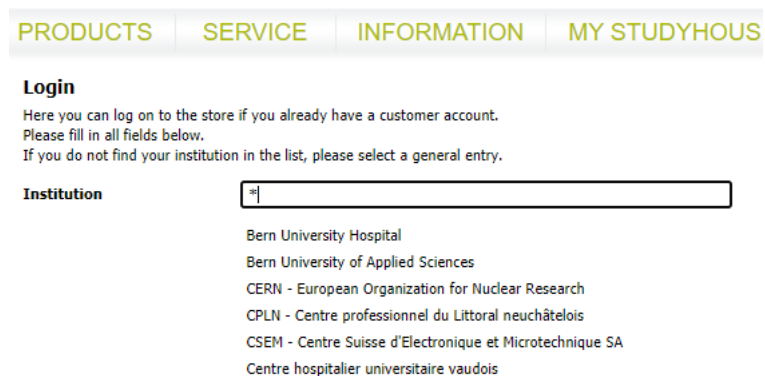

4. Registration without Shibboleth

If your institution does not support registration via Shibboleth/SWITCH AAI, you must first create a customer account via "Create account": https://www.studyhouse.ch/cgi-bin/pages/login?mode=register.

To do this, select "Student" as your status and then fill out the registration form as shown in point 6 and send us your current academic record using the upload function. After checking the proof of study, you will be admitted to the order. Please note that it takes up to two working days to check the proof of study.

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5. log in with SWITCH edu-ID or SWITCH AAI (e.g. using SWITCH edu-ID)

Enter the e-mail address and password.

6. close account formation

Enter the required data that was not transferred via Single Sign-On.

PRODUCTS	SERVICE	INFORMATION	MY STUDYHOUSE

Cart	Address	Order	Payment	Receipt

Your registration

We need your complete address for registering you as a licensee for download versions or mail the order to you.

The fields marked with an asterisk (*) are mandatory.

Your personal data

Your address

Street: *	
PO Box:	
ZIP: *	
City: *	
Country: *	Schweiz

Your contact data

Phone No.: *	
Fax No.:	

Your Login Data
Please choose a login name (at least 4 characters).
The password has to consist of at least 10 characters. Respectively at least 1 character has to be a number, an uppercase character and a lowercase character. Consecutive repetitions of characters are not allowed.

Login: *	
Password: *	
Repetition: *	

Your Newsletters
Exklusive for our asknet customers: Register for our newsletters by clicking the checkbox.

☐ Newsletter for Students - selected software for students

Continue

7. checking the shopping cart with selection of the payment method

If required, it is also possible to enter a different delivery address in this step.

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8. payment process

The illustration shows the payment process via credit card. When using Paypal, Sofort or Post Finance, there are further steps on the pages of the payment service providers.

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9. confirmation

PRODUCTS   SERVICE   INFORMATION   MY STUDYHOUSE

Cart   Address   Order   Payment   **Receipt**

You are logged in as
Name:

Your order is now confirmed.

Thank you for your order.
Order ID 103243423 :

Customer No.:
110246825

Status:
Student

Qty	Product	Price
1	**asknet IBM SPSS Statistics Client 23.0 Base StudyPack** 14 days testing Multilingual Windows / Mac OS X / Linux No user support Item No.: 387494-005	CHF 0.00 Students
	Shipping :	CHF 0.00
	Tax 7.7% :	CHF 0.00
	Gross	**CHF 0.00**

Logout

My Cart
· Checkout
· Change
No articles selected

CHF 0.00

Your downloads are ready for you at My orders

Futhermore you will receive an e-mail including an order confirmation and if applicable serial numbers or license keys required for the installation of the purchased software.

If you still have questions about your order, please contact us.

7

10. additional order confirmation by e-mail

```
***********************************************************************
studyhouse.ch Bestellung
***********************************************************************
Bestellnummer: 103234289
Bestelldatum:  06.06.2021
Kundennummer:  110431061
Bezahlmethode: PayPal



***********************************************************************
Artikel                                    Anz.      Preis
-----------------------------------------------------------------------
Adobe Acrobat Pro 2020
                                           1         CHF 86.45
Student & Teacher Edition
Lizenzschlüssel
Deutsch, Englisch, Französisch

Nur 1 Artikel je Kunde bestellbar
macOS 11.0 / macOS 10.15 / macOS 10.14
```

[illegible noise block]

```
-----------------------------------------------------------------------
Ausgleichsposition
                                           1         CHF 0.04

Gebühr


-
Artikelnummer: 274694-001



-----------------------------------------------------------------------


                          Versandkosten:        CHF 0.00
                          Zwischensumme:         CHF 86.45
                                   MwSt:         CHF 6.66
-----------------------------------------------------------------------
                                   Summe:        CHF 93.15

***********************************************************************

Rechnungsadresse:
```
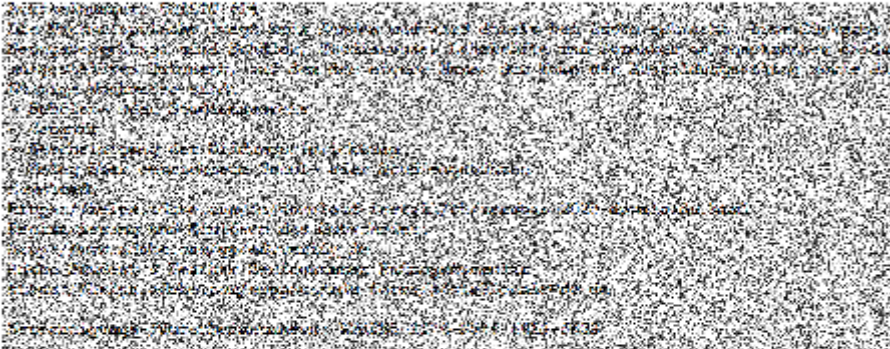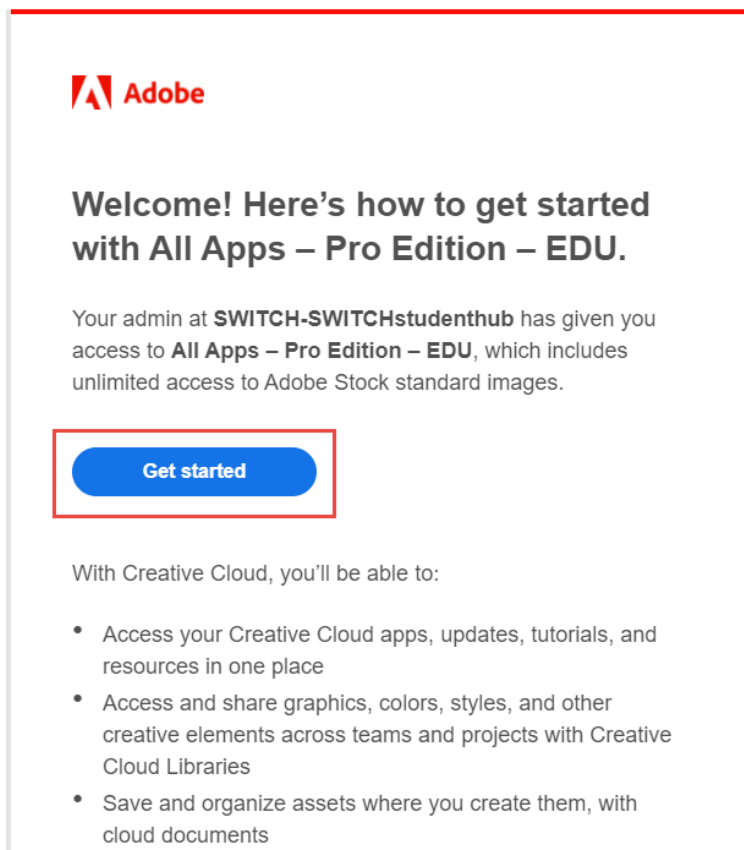
[illegible address block]

11. receiving the welcome email from Adobe

Adobe Creative Cloud All Apps Pro HED has been assigned to the user. The "Get started" box redirects you to the Adobe authentication page.

You will receive this e-mail no later than three working days after receipt of your order.

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12. register / log in to Adobe

The next step depends on whether the user already has an account with Adobe with the email address that was provided during purchase.

12a. if you do not have an Adobe account yet

Complete the account. The e-mail address is already filled in. The input of a first and last name, a date of birth and the password are mandatory.
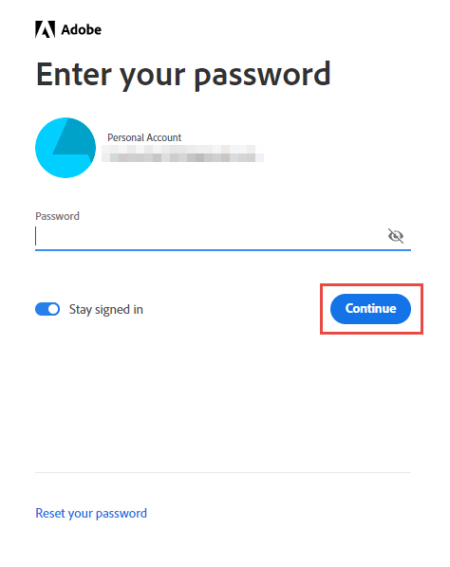
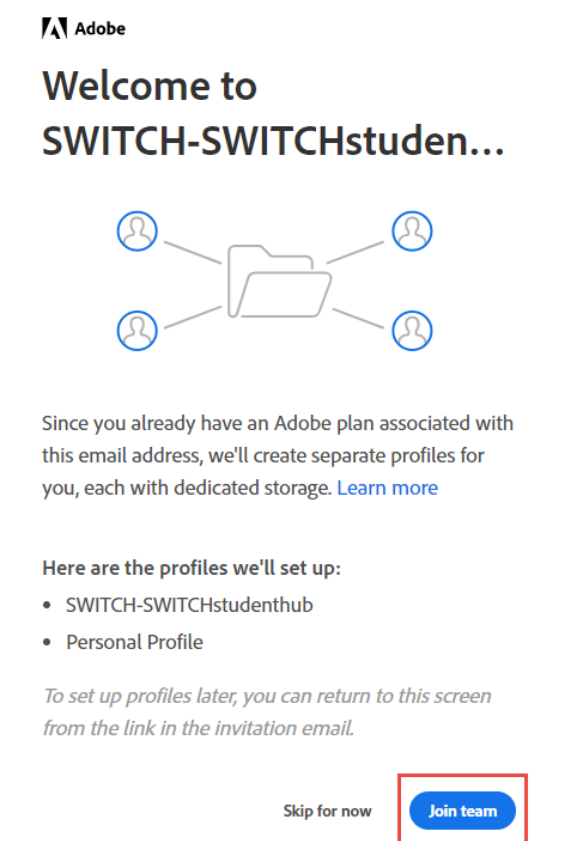September 2021

12b. if you already have an Adobe account

Authentication of the already existing account by entering the corresponding password.

Your account must then be associated with SWITCHstudenthub.

And the newly established company profile has to be confirmed once again.

From now on, two different Adobe profiles will be maintained under the existing email address. On the one hand, the personal profile and, on the other, a company profile associated with SWITCHstudenthub.

Each time the user logs in with this e-mail address, he/she will be asked to select which of the two profiles he/she would like to log in with.

In order to be able to use the Adobe Creative Cloud All Apps Pro HED purchased at studyhouse.ch, the **SWITCH-SWITCHstudenthub** profile must be selected at this point.

13. redirection and access to Adobe Creative Cloud All Apps Pro HED
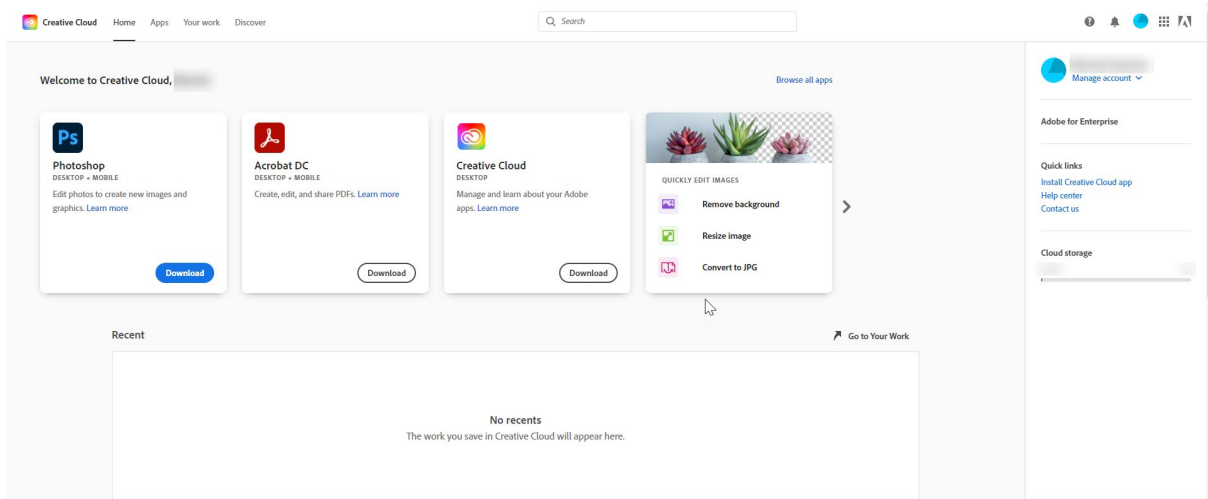
Contact address:

asknet Solutions AG
Vincenz-Prießnitz-Str. 3
D-76131 Karlsruhe

Your contact person: Kai Hirth
Phone 084 866 25 77 (CHF 0.08/min. from Swiss landline)
service.swiss@asknet.ch

Board of Directors: Christian Herkel (CEO + Chairman of the Board)
Supervisory Board Chairman: Jakub Kokoszka
Commercial Registry Mannheim: HRB 108713