

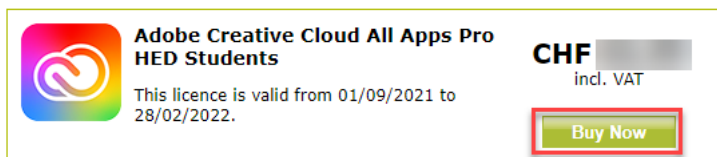
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## Adobe Creative Cloud All Apps Pro HED Student Licensing Guide from the Adobe ETLA Master Agreement at SWITCH.

- The pictures shown serve as examples. The pictures may differ compared to the actual procurement process. -

### 1. article in the shopping cart

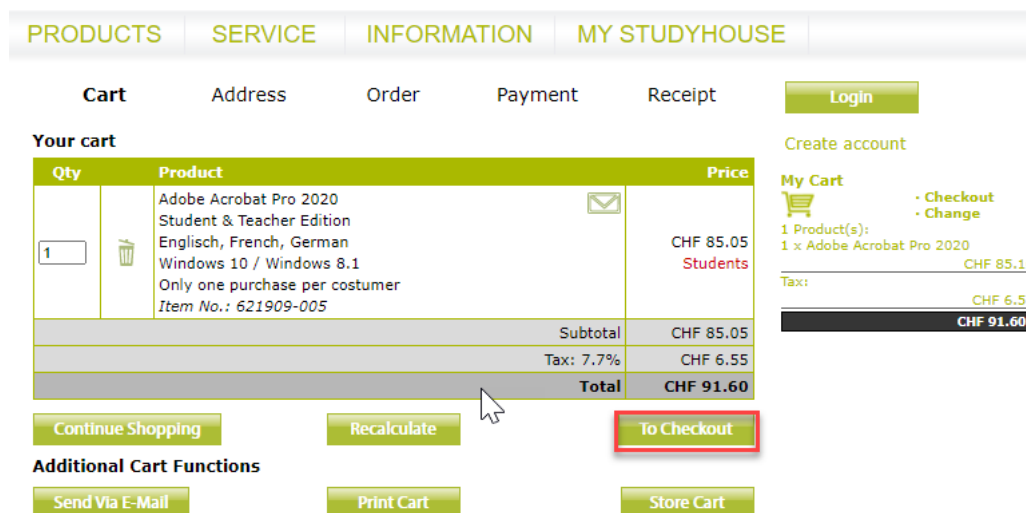
Add the desired item to the shopping cart at [www.studyhouse.ch/SWITCHstudenthub](http://www.studyhouse.ch/SWITCHstudenthub) by clicking on the "Buy" button.



**Adobe Creative Cloud All Apps Pro HED Students**  
 This licence is valid from 01/09/2021 to 28/02/2022.  
 CHF [redacted] incl. VAT  
 Buy Now

### 2. to the cash desk

Click on the "Checkout" button in the shopping cart.



PRODUCTS SERVICE INFORMATION MY STUDYHOUSE

Cart Address Order Payment Receipt Login

Create account

**Your cart**

Qty	Product	Price
1	Adobe Acrobat Pro 2020 Student & Teacher Edition Englisch, French, German Windows 10 / Windows 8.1 Only one purchase per customer Item No.: 621909-005	CHF 85.05 Students
Subtotal		CHF 85.05
Tax: 7.7%		CHF 6.55
<b>Total</b>		<b>CHF 91.60</b>

My Cart  
 1 Product(s):  
 1 x Adobe Acrobat Pro 2020 CHF 85.10  
 Tax: CHF 6.55  
**CHF 91.60**

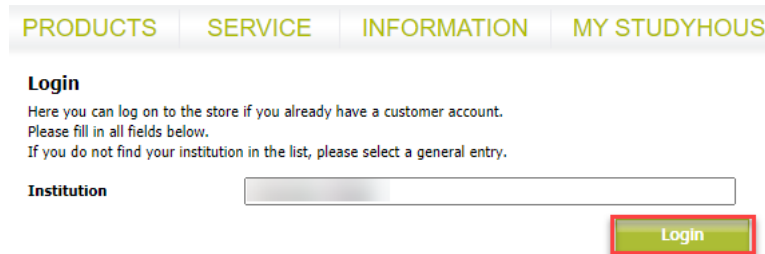
Continue Shopping Recalculate **To Checkout**

Additional Cart Functions  
 Send Via E-Mail Print Cart Store Cart

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### 3. to the portal login via Shibboleth

Write the name of the facility in the input field and select the facility by clicking on it. Alternatively, a complete list of facilities can be displayed using "\*". Then select the desired facility.

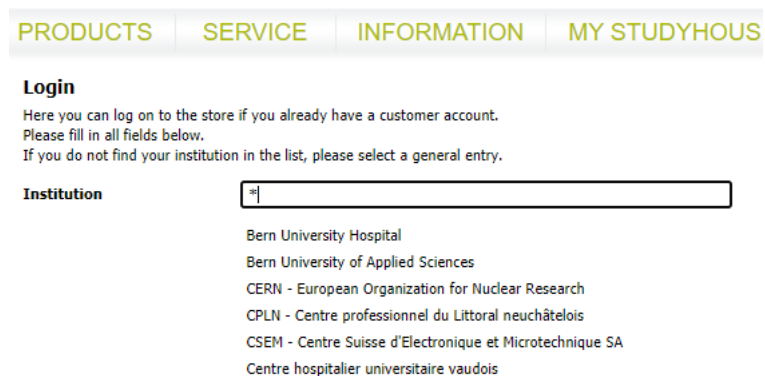


PRODUCTS SERVICE INFORMATION MY STUDYHOUS

**Login**  
Here you can log on to the store if you already have a customer account.  
Please fill in all fields below.  
If you do not find your institution in the list, please select a general entry.

Institution

Login



PRODUCTS SERVICE INFORMATION MY STUDYHOUS

**Login**  
Here you can log on to the store if you already have a customer account.  
Please fill in all fields below.  
If you do not find your institution in the list, please select a general entry.

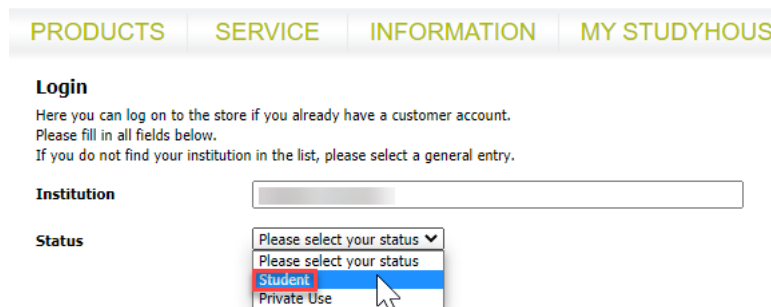
Institution

- Bern University Hospital
- Bern University of Applied Sciences
- CERN - European Organization for Nuclear Research
- CPLN - Centre professionnel du Littoral neuchâtelois
- CSEM - Centre Suisse d'Electronique et Microtechnique SA
- Centre hospitalier universitaire vaudois

### 4. Registration without Shibboleth

If your institution does not support registration via Shibboleth/SWITCH AAI, you must first create a customer account via "[Create account](https://www.studyhouse.ch/cgi-bin/pages/login?mode=register)": <https://www.studyhouse.ch/cgi-bin/pages/login?mode=register>.

To do this, select "Student" as your status and then fill out the registration form as shown in point 6 and send us your current academic record using the upload function. After checking the proof of study, you will be admitted to the order. Please note that it takes up to two working days to check the proof of study.



PRODUCTS SERVICE INFORMATION MY STUDYHOUS

**Login**  
Here you can log on to the store if you already have a customer account.  
Please fill in all fields below.  
If you do not find your institution in the list, please select a general entry.

Institution

Status

- Please select your status
- Student
- Private Use




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## 5. log in with SWITCH edu-ID or SWITCH AAI (e.g. using SWITCH edu-ID)

Enter the e-mail address and password.

### SWITCH edu-ID

Help EN ▾

Log in to: asknet AG Serviceprovider 


 The University of Basel uses the SWITCH edu-ID for the login. For more information, please visit the [website of the IT Services](#) of the University of Basel.

**Service description:**  
Service Provider der asknet AG in Karlsruhe zur Anbindung der Softwareportale im Bereich Forschung und Lehre

---

**SWITCH edu-ID**

E-mail:

Password:  

[Forgot password?](#)  
[Options for personal data protection](#)

**SWITCH**

[About](#) / [Terms of Use](#) / [Legal Notice](#) / [Imprint](#)

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## 6. close account formation

Enter the required data that was not transferred via Single Sign-On.

<b>PRODUCTS</b>	<b>SERVICE</b>	<b>INFORMATION</b>	<b>MY STUDYHOUSE</b>	
<b>Cart</b>	<b>Address</b>	Order	Payment	Receipt

**Your registration**

We need your complete address for registering you as a licensee for download versions or mail the order to you.

The fields marked with an asterisk (\*) are mandatory.

**Your personal data**

First Name *	
Last Name *	
Phone *	
E-Mail Address *	

**Your address**

Street: *	
PO Box:	
ZIP: *	
City: *	
Country: *	Schweiz

**Your contact data**

Phone No.: *	
Fax No.:	

**Your Login Data**

Please choose a login name (at least 4 characters).  
The password has to consist of at least 10 characters. Respectively at least 1 character has to be a number, an uppercase character and a lowercase character.  
Consecutive repetitions of characters are not allowed.

Login: *	
Password: *	
Repetition: *	

**Your Newsletters**

Exklusive for our asknet customers: Register for our newsletters by clicking the checkbox.

<input type="checkbox"/> Newsletter for Students - selected software for students
---

**Continue**

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## 7. checking the shopping cart with selection of the payment method

If required, it is also possible to enter a different delivery address in this step.

PRODUCTS	SERVICE	INFORMATION	MY STUDYHOUSE
----------	---------	-------------	---------------



**Cart**    **Address**    **Order**    Payment    Receipt

[Continue shopping](#)









Please check your order details and change them if necessary.

Qty	Product	Price
1	<b>Adobe Acrobat Pro 2020</b> Student & Teacher Edition Englisch, French, German Windows 10 / Windows 8.1 Only one purchase per customer Item No.: 621909-005	CHF 85.05 <b>Students</b>
Shipping :		CHF 0.00
Tax 7.7% :		CHF 6.55
<b>Gross</b>		<b>CHF 91.60</b>

[Change](#)

Billing address	Shipping address
	

[Change](#)
[Change](#)

Payment methods	
<input checked="" type="radio"/>  <b>VISA</b> VISA	<input type="radio"/>  <b>MasterCard</b>
<input type="radio"/>  <b>American Express</b>	<input type="radio"/>  <b>Payment in advance</b>
<input type="radio"/>  <b>PayPal</b>	<input type="radio"/>  <b>PostFinance Card</b>
<input type="radio"/>  <b>Sofort</b>	<input type="radio"/>  <b>PostFinance E-Finance</b>

Additional Information	
Invoice description (e.g. order number, orderer):	<input type="text"/>
Information for studyhouse.ch (e.g. serial number for updates):	<input type="text"/>

By placing your orders you agree to our [General Terms and Conditions](#).  
 Please note also your [Right of Withdrawal](#) and our [Data Protection Declaration](#).

Accept our General Terms and Conditions and your awareness of your Right of Withdrawal by clicking the appropriate boxes.

<input checked="" type="checkbox"/>	<b>I hereby accept the General Terms and Conditions</b>
<input checked="" type="checkbox"/>	<b>I have read the information regarding the exercise and expiration of the Right of Withdrawal and confirm that I am in agreement</b>

[Continue](#)



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## 8. payment process

The illustration shows the payment process via credit card. When using Paypal, Sofort or Post Finance, there are further steps on the pages of the payment service providers.

PRODUCTS	SERVICE	INFORMATION	MY STUDYHOUSE
----------	---------	-------------	---------------

Payment		
Qty	Product	Price
1	<b>Adobe Acrobat Pro 2020</b> Student & Teacher Edition Englisch, French, German Windows 10 / Windows 8.1 Only one purchase per customer Item No.: 621909-005	CHF 85.05 <b>Students</b>
Shipping :		CHF 0.00
Tax 7.7% :		CHF 6.55
<b>Gross</b>		<b>CHF 91.60</b>

If your shipping address is outside the European Union, customs and import tax may apply.

**VISA** Credit Card Information

Card Number ---

Valid until ---

Cardholder name

CVV2 / CVC2 Security Code  [\[CVV2/CVC2 Information\]](#)

You are logged in as  
Name:   
Customer No.: **110246825**  
Status: **Student**

**My Cart**  
 [Checkout](#)  
[Change](#)  
1 Product(s):  
1 x Adobe Acrobat Pro 2020 **CHF 85.10**  
Tax: **CHF 6.55**  
**CHF 91.60**

Your payment is handled by our payment provider **Global Collect**.  
You may see the name 'ASKNET-SHOPS.COM' or 'Global Collect' on your credit card or bank statement.




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### 9. confirmation


<b>PRODUCTS</b>	<b>SERVICE</b>	<b>INFORMATION</b>	<b>MY STUDYHOUSE</b>
-----------------	----------------	--------------------	----------------------

[Cart](#)    [Address](#)    [Order](#)    [Payment](#)    **Receipt**

You are logged in as  
 Name:   
 Customer No.: **110246825**  
 Status: **Student**

[Logout](#)

**My Cart**  
 [Checkout](#)  
[Change](#)  
**No articles selected**    **CHF 0.00**

Qty	Product	Price
1	<b>asknet IBM SPSS Statistics Client 23.0 Base StudyPack</b>  14 days testing Multilingual Windows / Mac OS X / Linux No user support <i>Item No.: 387494-005</i>	CHF 0.00 <b>Students</b>
Shipping :		CHF 0.00
Tax 7.7% :		CHF 0.00
<b>Gross</b>		<b>CHF 0.00</b>

Your downloads are ready for you at [My orders](#)

Futhermore you will receive an e-mail including an order confirmation and if applicable serial numbers or license keys required for the installation of the purchased software.

If you still have questions about your order, please contact us.



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### 10. additional order confirmation by e-mail

```

*****
studyhouse.ch Bestellung
*****
Bestellnummer: 103234289
Bestelldatum: 06.06.2021
Kundennummer: 110431061
Bezahlmethode: PayPal

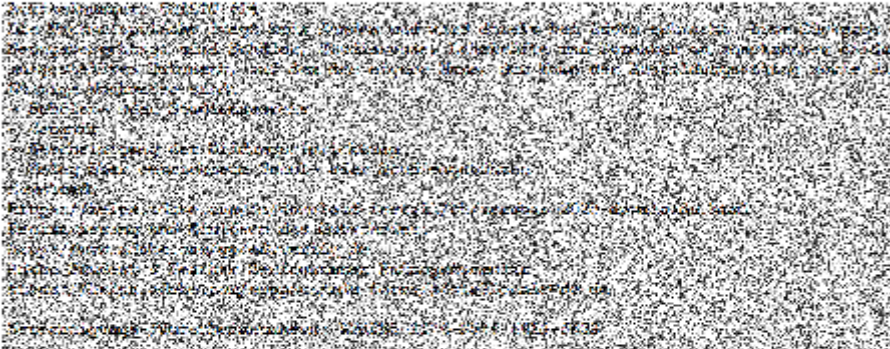
```

```

*****
Artikel                               Ans.      Preis
-----
Adobe Acrobat Pro 2020                 1         CHF 86.45
Student & Teacher Edition
Lizenzschlüssel
Deutsch, Englisch, Französisch

```

Nur 1 Artikel je Kunde bestellbar  
 macOS 11.0 / macOS 10.15 / macOS 10.14



```

-----
Ausgleichsposition                     1         CHF 0.04

```

Gebühr

-  
Artikelnummer: 274694-001

```

-----
Versandkosten:    CHF 0.00
Zwischensumme:   CHF 86.45
MwSt:             CHF 6.66
-----
Summe:           CHF 93.15
-----

```

Rechnungsadresse:





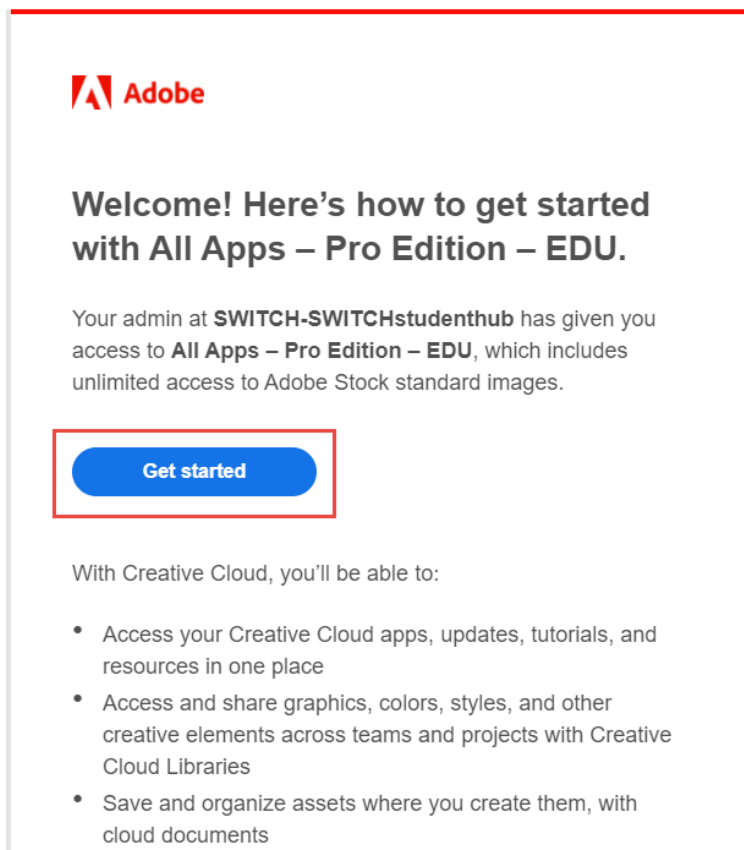


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### 11. receiving the welcome email from Adobe

Adobe Creative Cloud All Apps Pro HED has been assigned to the user. The “Get started” box redirects you to the Adobe authentication page.

You will receive this e-mail no later than three working days after receipt of your order.





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## 12. register / log in to Adobe

The next step depends on whether the user already has an account with Adobe with the email address that was provided during purchase.

### 12a. if you do not have an Adobe account yet

Complete the account. The e-mail address is already filled in. The input of a first and last name, a date of birth and the password are mandatory.

**Adobe**

## Complete your account

Personal Account

First name

Last name

Password

Date of birth ⓘ

Month  Day  Year

Country/Region

The [Adobe family of companies](#) may keep me informed with [personalized](#) emails about products and services. See our [Privacy Policy](#) for more details or to opt-out at any time.

Please contact me via email

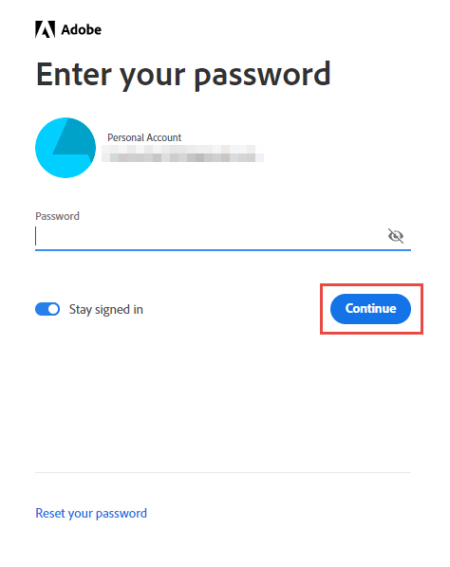
By clicking Complete account, I agree that I have read and accepted the [Terms of Use](#) and [Privacy Policy](#).

**Complete Account**

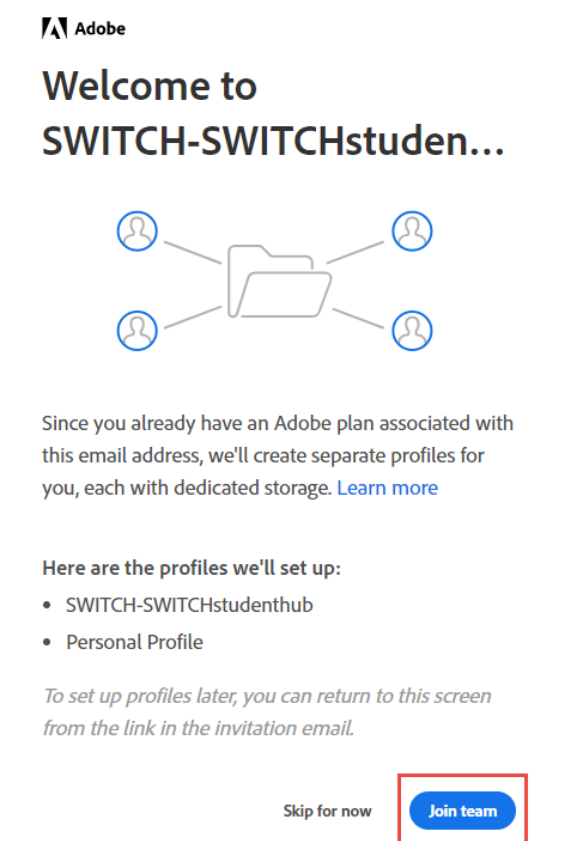
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### 12b. if you already have an Adobe account

Authentication of the already existing account by entering the corresponding password.




Your account must then be associated with SWITCHstudenthub.



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And the newly established company profile has to be confirmed once again.

### Where to find your existing content



The plan provided by your organization will be available in your business profile. The existing content you have stored in Adobe cloud storage will be available in your Personal Profile. Once your profiles are set up, you'll be able to move content between them at any time. [Learn more](#)

[Continue](#)



From now on, two different Adobe profiles will be maintained under the existing email address. On the one hand, the personal profile and, on the other, a company profile associated with SWITCHstudenthub.

Each time the user logs in with this e-mail address, he/she will be asked to select which of the two profiles he/she would like to log in with.

In order to be able to use the Adobe Creative Cloud All Apps Pro HED purchased at studyhouse.ch, the **SWITCH-SWITCHstudenthub** profile must be selected at this point.

### Select a profile to sign in

Email address  
[Redacted]

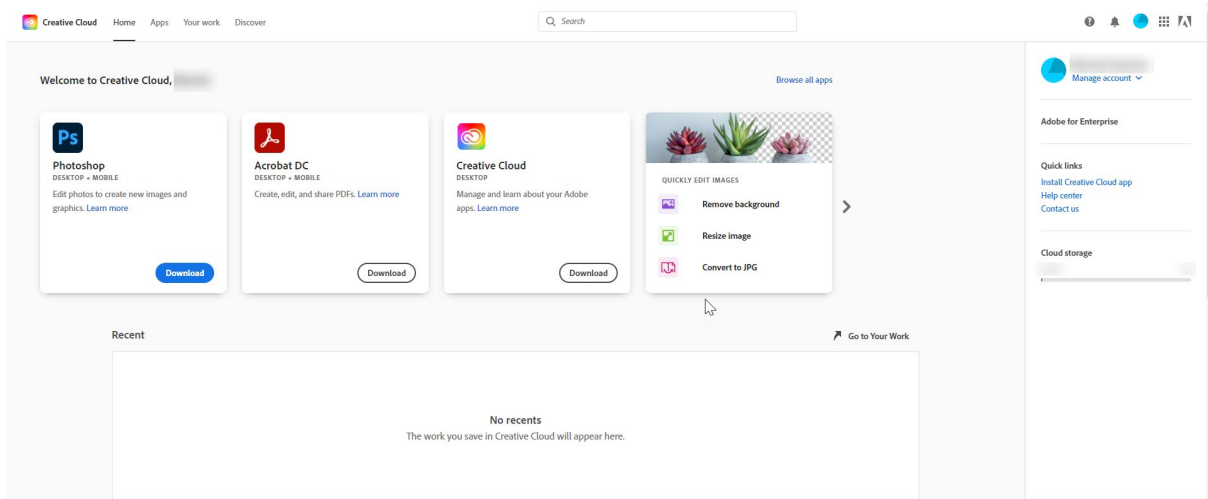
-  SWITCH-SWITCHstudenthub >
-  Personal Profile >

[Sign in to a different account](#)



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### 13. redirection and access to Adobe Creative Cloud All Apps Pro HED



Contact address:

asknet Solutions AG  
Vincenz-Prießnitz-Str. 3  
D-76131 Karlsruhe



Your contact person: Kai Hirth  
Phone 084 866 25 77 (CHF 0.08/min. from Swiss  
landline)  
[service.swiss@asknet.ch](mailto:service.swiss@asknet.ch)

Board of Directors: Christian Herkel (CEO + Chairman of the Board)  
Supervisory Board Chairman: Jakub Kokoszka  
Commercial Registry Mannheim: HRB 108713